



Main Gate Call Box Instructions


Current as of June 23, 2013

We have installed a new call box system at our main gate. For any issues related to operating the system, please call Houston Community Management Services (HCMS) at 832-864-1200 or stop by their offices at 17049 El Camino Real Suite 100, Houston, TX 77058

OPERATION

When a visitor selects your name on the call box screen, it will dial your number.

You have up to two minutes to speak with the caller.

If you wish to allow the caller through, press  to open the gate.

REMOTE CONTROLS

Your existing remote control will still work with the new system. If you need more remotes, you can purchase them for \$35 each from HCMS.

PROGRAMMING

You can have any (one) phone number associated with your name in the call box system. It is up to you whether you want the call box to ring your home or cell phone. If you need to update/correct your name or contact number, just let HCMS know. It may take a business day or two for the update to be manually entered into the system.
